



Array Networks End of Support (EoS) Announcement for NPAPI-based Java Plugins on Chrome

Release Date: June 24, 2015

Overview

As of Chrome version 42, Netscape Plugin Application Programming Interface (NPAPI) support is disabled by default and must be enabled explicitly to continue using NPAPI plugins. In addition, Google plans to remove NPAPI support entirely in Chrome version 45, due in September 2015. Array's AG client components for the Chrome browser, including L3VPN, DesktopDirect, Hardware ID, Client Security and SMX authentication, are all NPAPI-based Java plugins and therefore are affected by the NPAPI support changes. Array Networks hereby announces the End of Support (EoS) for the L3VPN, DesktopDirect, Hardware ID, Client Security and SMX authentication client components on Chrome version 45 and later.

Impact

The EoS for the L3VPN, DesktopDirect, Hardware ID, Client Security and SMX authentication client components on Chrome version 45 and later will bring the following impacts for Chrome users.

Chrome Version	Impact
Versions earlier than 42	Users can normally use these client components. However, Array Networks will not fix new issues found in these client components.
Versions 42~44	Users can use these client components after enabling NPAPI support manually: <ol style="list-style-type: none">1. In your URL bar, enter "chrome://flags/#enable-npapi".2. Click the Enable link for the Enable NPAPI configuration option.3. Click the Relaunch button that appears at the bottom of the configuration page. In addition, Array Networks will not fix new issues found in these client components.
Version 45 and later	Users are not allowed to use these client components.



Solution

As of Chrome version 45, NPAPI support will be removed entirely. Array Networks strongly recommends that Chrome users consider alternatives to Chrome as soon as possible. We recommend the Array Standalone Client, Firefox, Internet Explorer and Safari as longer-term options.