

Array Networks Signature Certificate Upgrade Announcement for ActiveX&Java Plugin

Release Date: December 14, 2017

Introduction

The signature certificate used by the ActiveX&Java plugin on the ArrayOS AG system expires on December 15, 2017. This will affects customers who are using the L3VPN, Desktop Direct, Hardware ID, SMX and Client Security modules.

Impact

If you are unable to upgrade to the new AG versions:

- For Windows users who have installed the ActiveX plugin before December 15, 2017, they are still able to use the L3VPN, Desktop Direct, Hardware ID, SMX and Client Security functions after December 15, 2017. Otherwise, they will not be able to install the ActiveX plugin or use the previously mentioned functions after December 15, 2017.
- For MacOS or Linux users, they will be prompted an error message indicating that they fail to download the Java plugin after December 15, 2017.

Recommendations

It is recommended to upgrade the ArrayOS AG system as soon as possible.

- AG 9.4: An ArrayOS 9.4 system should be upgraded to the ArrayOS AG 9.4.0.170.3 version or a future AG 9.4 release.
- AG 9.3: An ArrayOS 9.3 system should be upgraded to the ArrayOS AG 9.3.0.274.3.3 version or a future AG 9.3 release.