Date: October 19, 2015

End-Of-Sales Announcement for APV4600 Hardware

INTRODUCTION

With the release of the APV 3600/3650, and APV4600 hardware reaching obsolescence, Array Networks is announcing the End-Of-Sales for the APV4600 hardware appliances.

END-OF-SALES SCHEDULE

Action	Date	Description
End-of-Sales for HW	December 31, 2015	APV4600 no longer available for purchase
End of purchase of support contracts	December 31, 2019	Last day to purchase or renew 1 year support contract for APV4600
End of hardware support	December 31, 2020	APV4600 hardware repairs and exchanges are no longer available

PRODUCT SUBSTITUTION

For the APV4600 replacement, the APV3600 is recommended. The main difference is APV4600 has an integrated switch and 4 more ports than the APV3600 (although the APV3600 supports 10G ports whereas the APV4600 does not). For software, both models are running the same ArrayOS APV 8.x software.

EOS Product	Recommended Replacement	Replacement Product Description
APV4600	APV3600	Compact, much better performance.

The following table shows more comparisons between APV4600 and APV3600.

APV Model	APV4600	APV3600
Hardware		
Unit form factor	2U	1U
Total External Ports	16	12
1G Copper/Fiber (SFP) Ports	12 / 4	8 / 2
10G (SFP+) Ports	0	2
Performance		
Unit Throughput	6 Gbps	20 Gbps
L4 Connections Per Second	510K	750K
SSL TPS (2K Key)	5K	25K
SSL Bulk Throughput	5 Gbps	15 Gbps

END-OF-LIFE POLICY HIGHLIGHTS

- o Hardware: Array Networks' End-Of-Life policy for hardware is to support it for 5 years after its End-of-Sale (EOS) date. If the end-of-sale date is extended for any reason, the end-of-support date will not be extended; it will remain the same.
- o Software: Array Networks supports software minor releases for up to a maximum of 24 months (2 years), or 4 consecutive minor releases, whichever occurs first.
- o During the period covered by End of Life (EOL) policy, Array Networks may require customers to upgrade to a newer software release in order to fix certain bugs.
- o If units sent in for hardware warranty repair cannot be repaired with modifications made to the components, Array Networks may choose to provide a replacement unit in place of the faulty unit. Replacement units provided during the EOS period may not be identical to systems purchased prior to product discontinuation. It is possible that replacement units may cause customer network changes (such as reconfiguration, software updates, and hardware upgrades) and may affect service pricing when the support contract is renewed.
- o Array Networks reserves the right to reduce or amend support offerings available for renewal under this policy at any time and at its sole discretion, with or without notice.
- o Array Networks reserves the right to charge for certain software upgrades.

SUPPORT

Array Networks will continue to provide support for the APV4600 through the regular support service program. Customers with support service contracts are entitled to 24-hour phone support through the TAC and advance replacement of hardware. Array Networks is committed to providing hardware support for this product for a period of five years after the end-of-sale date.

If you have any questions regarding these changes, contact Array Networks Product Management Team at pm@arraynetworks.net or Array Networks support team at support@arraynetworks.net or toll free 24/7 support hot lines:

1-866-MY-ARRAY

1-877-992-7729.