Date: October 11, 2016

End-Of-Sales Announcement: APV5600/8600/9600/10650 Hardware

INTRODUCTION

With the APV5600/8600/9600/10650 hardware obsolescence and limited availability, Array Networks is announcing the End-Of-Sales for the APV5600/8600/9600/10650 hardware appliances.

END-OF-SALES SCHEDULE

Action	Date	Description
End-of-Sales for HW	December 31, 2016	APV5600/8600/9600/10650 no longer available for purchase
End of purchase of support contracts	December 31, 2020	Last day to purchase or renew 1 year support contract for APV5600/8600/9600/10650
End of hardware support	December 31, 2021	APV5600/8600/9600/10650 hardware repairs and exchanges are no longer available

PRODUCT SUBSTITUTION

For the APV5600/8600/9600/10650 replacement, the APV3600v5/7600/11600 are recommended.   ArrayOS APV 8.6.x GA software runs on all models.   Following are recommended EOS models substitution information.

EOS Product	Recommended Replacement	Replacement Product Description
APV5600	APV3600v5	1U more compact, much better performance and less power consumption
APV8600/9600	APV7600	Much better performance and less power consumption.
APV10650	APV11600	Better performance and less power consumption

Subsequent table shows more comparisons between EOS models and the suggested substitution.

	APV5600	APV3600 (v5)	APV8600	APV9600	APV7600	APV10650	APV11600
Unit Form Factor	2U	1U	2U	2U	2U	2U	2U
System Memory	16GB	16GB	32 GB	32 GB	32GB	64GB	64GB
Unit Throughput	15 Gbps	35Gbps	30Gbps	40Gbps	75 Gbps	120Gbps	140Gbps
L4 CPS	550K	1M	640K	740K	1.7M	2.68M	3.15M

Header area with logo and tagline

END-OF-LIFE POLICY HIGHLIGHTS

- o Hardware: Array Networks End-Of-Life policy for hardware is to support for 5 years after its End-of-Sale (EOS) date. If the end-of-sale date is extended, the end-of-support date will not be extended, it will remain the same.
- o Software: Array Networks supports software minor releases for up to (maximum) 36 months (3 years), or 4 consecutive minor releases, whichever occurs first.
- o During the period covered by End of Life (EOL) policy, Array Networks may require customers to upgrade to a newer software release in order to fix certain bugs.
- o If units sent in for hardware warranty repair cannot be repaired with modifications made to the components, Array Networks may choose to provide replacement units in place of the faulty unit. Replacement units provided during the EOS period may not be identical to systems purchased prior to product discontinuation. It is possible that replacement units may cause customer network changes (such as reconfiguration, software updates, and hardware upgrades) and may affect service pricing when the support contract is renewed.
- o Array Networks reserves the right to reduce or amend support offerings available for renewal under this policy at any time and at its sole discretion, with or without notice.
- o Array Networks reserves the right to charge for certain software upgrades.

SUPPORT

Array Networks will continue to provide support for the APV5600/8600/9600/10650 through the regular support service program. Customers with support service contracts are entitled to 24-hour phone support through the TAC and advance replacement of hardware. Array Networks is committed to providing hardware support for this product for a period of five years after the end-of-sale date.

If you have any questions regarding these changes, contact Array Networks Product Management Team at pm@arraynetworks.net or Array Networks support team at support@arraynetworks.net or toll free 24/7 support hot lines:

1-866-MY-ARRAY

1-877-992-7729.