

Date: August 15, 2011

End-Of-Sales Announcement for N. America, Europe, APAC: APV900, APV1200, APV2200, APV3200, APV3520, APV5200, APV6200

Hardware

INTRODUCTION

Array Networks is announcing the End-Of-Sales for the APV900, APV1200, APV2200, APV3200, APV3520, APV5200 and APV6200 hardware due to the introduction of the new 64-bit multi-core SpeedCore™ based 600 series hardware appliances.

END-OF-SALES SCHEDULE

Action	Date	Description
End-of-Sales for HW	September 30,	APV900/1200/2200/3200/3520/5200/6200
	2011	no longer available for purchase
End of purchase of	September 30,	Last day to purchase or renew 1 year
support contracts	2015	support contract for
		APV900/1200/2200/3200/3520/5200/6200
End of hardware	September 30,	APV900/1200/2200/3200/3520/5200/6200
support	2016	hardware repairs and exchanges are no
		longer available

PRODUCT SUBSTITUTION

The new 64-bit multicore SpeedCore™ architecture based APV 600 Series consisting of APV1600, APV 1600 Turbo, APV 2600, APV5600, APV6600, APV8600, APV9600 and APV9650 are a huge advance in architecture and delivers substantially increased performance and functionality from the older appliances running 32 bit Release 6.5 software. Most models are replaced by newer models that deliver 22x to 6x improvements in performance and deliver significant increase in memory, concurrent connections, SSL TPS, throughput and all other key metrics. The new software running release 8.x also delivers improved functionality that supports IPv4 to v6 transitions and 2048 bit encryption. The entry level model APV1600 can be upgraded with a software license to APV1600 Turbo to get 50% more performance providing for a much bigger range of operation than was possible, allowing us to replace 3 models with 1 model.

EOS Product	Replacement	Replacement Product
	Product	Description
APV900 / 1200	APV1600	4 ports, improved Feature Functionality with increased capacity and performance.
APV2200	APV1600 Turbo	4 ports, improved Feature Functionality (such as IPv6, 2048 bit encryption) with huge increase in capacity and performance
APV3200	APV2600	4 to 10 ports, improved Feature



		Functionality with increased capacity and performance.
APV3520/APV5200	APV5600	16 to 24 ports, improved Feature Functionality with increased capacity and performance.
APV6200	APV6600	75% more performance at same price point, 10GbE interfaces. Even higher end appliances (APV8600/9600/9650) available for up to 6x improvement in performance.

END-OF-LIFE POLICY HIGHLIGHTS

- Hardware: Array Networks End-Of-Life policy for hardware is to support for 5
 years after its End-of-Sale (EOS) date. If the end-of-sale date is extended, the
 end-of-support date will not be extended, it will remain the same.
- Software: Array Networks supports software minor releases for up to (maximum)
 24 months (2 years), or 4 consecutive minor releases, whichever occurs first.
- During the period covered by End of Life (EOL) policy, Array Networks may require customers to upgrade to a newer software release in order to fix certain bugs.
- o If units sent in for hardware warranty repair cannot be repaired with modifications made to the components, Array Networks may choose to provide replacement units in place of the faulty unit. Replacement units provided during the EOS period may not be identical to systems purchased prior to product discontinuation. It is possible that replacement units may cause customer network changes (such as reconfiguration, software updates, and hardware upgrades) and may affect service pricing when the support contract is renewed.
- Array Networks reserves the right to reduce or amend support offerings available for renewal under this policy at any time and at its sole discretion, with or without notice.
- o Array Networks reserves the right to charge for certain software upgrades.

SUPPORT

Array Networks will continue to provide support for the SPX through the regular support service program. Customers with support service contracts are entitled to 24-hour phone support through the TAC and advance replacement of hardware. Array Networks is committed to providing hardware support for this product for a period of five years after the end-of-sale date.

If you have any questions regarding these changes, contact Array Networks Product Management Team at pm@arraynetworks.net or Array Networks support team at support@arraynetworks.net or toll free 24/7 support hot lines:

1-866-MY-ARRAY

1-877-992-7729.