Date: September 30, 2008

End-Of-Sales Announcement: SPX2000i, SPX2000, SPX3000, SPX5000 Hardware

INTRODUCTION

With the introduction of the Array Networks SPX1800, SPX2800, SPX4800, SPX5800 and SPX6800 SSL VPN / Universal Access Controller appliances, Array Networks is announcing the End-Of-Sales for the SPX2000i, SPX2000, SPX3000, and SPX5000 Hardware.

END-OF-SALES SCHEDULE

Action	Date	Description
End-of-Sales for HW	Mar 31, 2009	SPX2000i/2000/3000/5000 no longer available for new purchases.
End of purchase of support contracts	Mar 31, 2013	Last day to purchase or renew 1 year support contract for SPX2000i / 2000 / 3000 / 5000 customers
End of hardware support	Mar 31, 2014	SPX2000i /2000/3000/5000 hardware repairs and exchanges are no longer available

PRODUCT SUBSTITUTION

The new SPX x800 series products all come with 4 ports, and are "Green" platforms that are more up to 60% more energy efficient as compared to older generation products. The new SPX 1U series appliances offer more ports, more memory, better price/performance, and supports all features supported by the SPX 1U products they replace.   SPX 1U series has a minimum of 4 Gigabit ports and 1 GB of memory. The 2U products are a replacement for the 3U SPX5000. The SPX6800 supports 10 Gig fiber option as well.

EOS Product	Replacement Product	Replacement Product Description
SPX2000i	SPX1800	More ports/memory, equivalent Feature Functionality with increased capacity and performance. Up to 100 concurrent users
SPX2000	SPX2800	More ports/memory, equivalent Feature Functionality with increased capacity and performance. Up to 1,200 concurrent users
SPX3000	SPX2800 or SPX4800	SPX2800 recommended for

		configurations up to 1,200 concurrent users, while the SPX4800 goes up to 6,000 concurrent users
SPX5000	SPX5800 or SPX6800	SPX5800 recommended for configurations up to 12,000 concurrent users, while SPX6800 recommended for configurations up to 64,000 concurrent users

END-OF-LIFE POLICY HIGHLIGHTS

- o Hardware: Array Networks End-Of-Life policy for hardware is to support for 5 years after its End-of-Sale (EOS) date. If the end-of-sale date is extended, the end-of-support date will not be extended, it will remain the same.
- o Software: Array Networks supports software minor releases for up to (maximum) 24 months (2 years), or 4 consecutive minor releases, whichever occurs first.
- o During the period covered by End of Life (EOL) policy, Array Networks may require customers to upgrade to a newer software release in order to fix certain bugs.
- o If units sent in for hardware warranty repair cannot be repaired with modifications made to the components, Array Networks may choose to provide replacement units in place of the faulty unit. Replacement units provided during the EOS period may not be identical to systems purchased prior to product discontinuation. It is possible that replacement units may cause customer network changes (such as reconfiguration, software updates, and hardware upgrades) and may affect service pricing when the support contract is renewed.
- o Array Networks reserves the right to reduce or amend support offerings available for renewal under this policy at any time and at its sole discretion, with or without notice.
- o Array Networks reserves the right to charge for certain software upgrades.

SUPPORT

Array Networks will continue to provide support for the SPX through the regular support service program. Customers with support service contracts are entitled to 24-hour phone support through the TAC and advance replacement of hardware. Array Networks is committed to providing hardware support for this product for a period of five years after the end-of-sale date.

If you have any questions regarding these changes, contact Array Networks Product Management Team at pm@arraynetworks.net or Array Networks support team at support@arraynetworks.net or toll free 24/7 support hot lines:

1-866-MY-ARRAY

1-877-992-7729.