

**Date: March 31, 2010**  
**SPX Release lifecycle extension to include SPX 8.4.4**

Array has introduced a new set of endpoint security capabilities, specifically an upgrade to host checking and cache cleaner in release 8.4.4 to replace the components from Symantec (SODA) which have become End of Sale as of today. The SODA components will not be supported by Symantec any more, but Array will continue to provide first level support and troubleshooting for those components until October 15, 2010. Any bug fixes or enhancements will be provided through ArrayOS SP 8.4.4 and higher. Array recommends that customers with host checking or cache cleaner modules from Symantec upgrade to Release 8.4.4 or higher in order to maintain support for end point security. Those running virtual desktop are advised to stay with current version until a new version is made available in second half of 2010. Array will continue to provide support as normal in the interim.

Due to the integration of new end point security components to replace the old SODA components, the 8.4.x support date will be extended till March 11, 2012.

**Software Support Policy**

Array’s support policy is to support software releases up to a maximum of 2 years from the initial date of the feature release, 2 current GA releases or up to 4 minor releases, which ever occurs first. Array reserves the right to ask its customers to upgrade to a supported release in order to get specific fixes.

**Software Support Table**

Products Covered	Array SPX Series		
Current GA Release	Version: SP 8.4.4	Release Date: March 12, 2010	Last date for Support: March 11, 2012
Prior GA Release	Version: SP 8.4.0.5	Release Date: April 24, 2009	Last date for Support: April 23, 2011
Earliest Supported Release	Version: SP 8.3.1	Release Date: August 8, 2008	Last date for Support: August 7, 2010
EOS Release Notice	Version: SP 7.3.3.X (Array SP and Array SP-C only)	Release 8.0 and Release 8.1 are not supported on older platforms. SP-C is already EOL as of Feb 28, 2010. SP will be supported through October 2, 2010. Release 7.3.3.X will be the last release supported on SP and SP-C	Last date for Support for SP: October 2, 2010 SP-C: Feb 28, 2010

## DEFINITIONS

Term	Definition
Major Release	Significant release of software with major new features and enhancements to previous releases. Occurs approximately once per 12-24 months. Example: SP7.0 to SP8.0
Minor Release	Software release that contains significant new functionality, feature improvements and bug fixes. Occurs approximately every six months. Example: SP8.3 to SP8.4
Maintenance Release	Software release containing minor features and bug fixes. Occurrence depends on need for feature enhancements and bug fixes. Example: SP8.4.3 to SP8.4.4
Patch Release	Software release to address critical bug fixes. Occurrence depends on need to deliver critical bug fixes. Example: SP8.4.0.5 to SP8.4.0.6

If you have any questions regarding these changes, contact Array Networks Product Management Team at [pm@arraynetworks.net](mailto:pm@arraynetworks.net) or support team at [support@arraynetworks.net](mailto:support@arraynetworks.net).