Date: November 15, 2007
SPX Release lifecycle update to include SPX 8.2

DEFINITIONS

Term	Definition
Major Release	Significant release of software with major new features and enhancements to previous releases. Occurs approximately once per year. Example: SP7.0 to SP8.0
Minor Release	Software release that contains significant new functionality, feature improvements and bug fixes. Occurs approximately every six months. Example: SP8.0 to SP8.1
Maintenance Release	Software release containing minor features and bug fixes. Occurrence depends on need for feature enhancements and bug fixes. Example: SP7.3.2 to SP7.3.3
Patch Release	Software release to address critical bug fixes. Occurrence depends on need to deliver critical bug fixes. Example: SP7.3.3.13 to SP7.3.3.14

Software Support Policy

Array's support policy is to support software releases up to a maximum of 2 years from the initial date of the feature release, 2 current GA releases or up to 4 minor releases, which ever occurs first. Array reserves the right to ask its customers to upgrade to a supported release in order to get specific fixes.

For those Array SPX customers that use Array's OEM bundle of Symantec on Demand (SODA), the following conditions also apply. SODA components are supported on a particular version of software for up to twelve months after the date of release of a major upgrade or minor update from Symantec (Change in first or second digit).

To be specific, SODA 2.5 is no longer supported. "SODA 3.1 MP1" is available from Symantec since July 17, 2007. Therefore any older SODA software (including 2.6 or 3.0) will not be supported after July 16, 2008.

SODA 3.1 is available from Release 8.2 onwards, and component patches are available for Release 7.3.3. Customers who use SODA with an older version are advised to move to a supported version of software within this time frame in order to get continued support through Array and Symantec.

Software Support Table

Products Covered	Array SPX Series Array SP Array SP-C	
Current GA Release	Version: SP8.2.X (Build 8.2.0.0.10 is the current maintenance version for the 8.2.X stream)	Release Date: Oct 4, 2007
Prior GA Release	Version: SP8.1.X (Build 8.1.0.0.4 is the current maintenance version for the 8.1.X stream).	Release Date: May 1, 2007
Earliest Supported Release	Version: SP7.3.3.X (7.3.3.17.18 is the current maintenance version for 7.3.3.X stream). Customers are advised to move up at least to this version to maintain support	Release Date: March 1, 2007
EOS Release Notice	Version: SP7.1.1.23	EOS Date: April 5, 2005
	Version: SP7.3.1.18	EOS Date: August 3, 2007
	Array SP and Array SP-C	Release 8.0 and Release 8.1 are not supported on older platforms. Release 7.3.3.X will be the last release supported on SP and SP-C platforms and will be maintained until EOL: i.e. Feb 28, 2010 for SP-C and September 30, 2010 for SP.

If you have any questions regarding these changes, contact Array Networks Product Management Team at pm@arraynetworks.net or support team at support@arraynetworks.net.