

Date: April 25th, 2012

End-Of-Sales Announcement: SPX800, SPX1800, SPX2800, SPX4800, SPX5800, SPX6800 Hardware

INTRODUCTION

Array Networks is announcing the End-Of-Sales of the SPX800, SPX1800, SPX2800, SPX4800, SPX5800 and SPX6800 HW appliances. The SPX Series has been replaced by the new AG 1000 Series which provides significant improvement in price/performance.

END-OF-SALES SCHEDULE

Action	Date	Description
End-of-Sales for HW	June 30, 2012	SPX800/1800/2800/4800/5800/6800 are no longer available for purchase
End of purchase of support contracts	June 30, 2016	Last day to purchase or renew 1 year support contract for SPX800/1800/2800/4800/5800/6800
End of hardware support	June 30, 2017	SPX800/1800/2800/4800/5800/6800 hardware repairs and exchanges are no longer available

PRODUCT SUBSTITUTION

The new AG 1000 Series (AG1100, AG1150, AG1200, AG1500 & AG1600) are a huge step forward in performance and functionality from the older 32-bit SPX appliances. Powered by SpeedCore™ multi-core 64 bit platform, the AG 1000 Series delivering 3x to 4x increase in performance and dramatic increases in key metrics such as SSL and concurrent connections as well as providing a platform that can support advanced features in the future.

EOS Product	Replacement Product	Replacement Product Description
SPX800, SPX1800	AG1100	64-bit multi-core SpeedCore platform, 1U, 4x1GbE copper ports, optional 2x1GbE fiber ports, up to 3,000 concurrent users, up to 400 Mbps SSL throughput
SPX2800	AG1100	64-bit multi-core SpeedCore platform, 1U, 4x1GbE copper ports, optional 2x1GbE fiber ports, up to 3,000 concurrent users, up to 400 Mbps SSL throughput
SPX4800	AG1150	64-bit multi-core SpeedCore platform, 1U, 4x1GbE copper ports, optional 2x1GbE fiber ports, up to 10,000 concurrent users, up to 400 Mbps SSL throughput

SPX5800	AG1200	64-bit multi-core SpeedCore platform, 1U, 4x1GbE copper ports, optional 2x1GbE fiber ports, up to 25,000 concurrent users, up to 800Mbps SSL
SPX6800	AG1500	64-bit multi-core SpeedCore platform, 2U, 4x1GbE copper ports, optional 4x1GbE fiber ports, 2x10GbE fiber ports, up to 72,000 concurrent users, up to 1.6 Gbps SSL throughput

END-OF-LIFE POLICY HIGHLIGHTS

- Hardware: Array Networks End-Of-Life policy for hardware is to support for 5 years after its End-of-Sale (EOS) date. If the end-of-sale date is extended, the end-of-support date will not be extended, it will remain the same.
- Software: Array Networks supports software minor releases for up to (maximum) 24 months (2 years), or 4 consecutive minor releases, whichever occurs first.
- During the period covered by End of Life (EOL) policy, Array Networks may require customers to upgrade to a newer software release in order to fix certain bugs.
- If units sent in for hardware warranty repair cannot be repaired with modifications made to the components, Array Networks may choose to provide replacement units in place of the faulty unit. Replacement units provided during the EOS period may not be identical to systems purchased prior to product discontinuation. It is possible that replacement units may cause customer network changes (such as reconfiguration, software updates, and hardware upgrades) and may affect service pricing when the support contract is renewed.
- Array Networks reserves the right to reduce or amend support offerings available for renewal under this policy at any time and at its sole discretion, with or without notice.
- Array Networks reserves the right to charge for certain software upgrades.

SUPPORT

Array Networks will continue to provide support for the SPX through the regular support service program. Customers with support service contracts are entitled to 24-hour phone support through the TAC and advance replacement of hardware depending on the level of entitlement. Array Networks is committed to providing hardware support for this product for a period of five years after the end-of-sale date.

If you have any questions regarding these changes, contact Array Networks Product Management Team at pm@arraynetworks.com or Array Networks support team at support@arraynetworks.com or toll free 24/7 support hot lines:

1-866-MY-ARRAY

1-877-992-7729