ArrayNetworks®
The Application Networking Company

Date of notice: January 12, 2005

Customer Notice: Array SP/SPX/SP-C OS Update necessary prior to Jan 19th 2006 due to Expiring Digital ID. Introduction

Array Networks uses a Verisign digital ID for our code signing needs, and this is due to expire on 01/20/2006. This does not change the quality or content of our code, and will only affect customers who are using ClientApp tunneling, Windows redirector, Layer 3 VPN, or Client side security modules.

Customer who update the certificates or update their versions will not experience this issue.

If you are unable to upgrade to the new versions, or update the certificates by 20th January 2006, end users may experience pop-up messages indicating that the module they are installing is "uncertified", and asking them to decide whether to continue with the installation. This could create unnecessary help desk calls or confusion and loss of trust by the end user.

Recommendations

We recommend that the Array SP/SPX systems be upgraded ASAP. Component or patch releases are available as under:

Patch Release Schedule

- **Component Patches** is available on Array support web site for these releases.
  If you are running releases Rel_SP_7.0.3.7 to Rel_SP_7.0.3.13, then you need to apply component patch Rel_SP_7_0_3_14_cert06.array.
  http://support.arraynetworks.net/software/sp/crtpatch/Rel_SP_7_0_3_14_cert06.array

  For Rel_SP_7.1.0.24 and Rel_SP_7.1.0.29:
  http://support.arraynetworks.net/software/sp/crtpatch/Rel_SP_7_1_0_32_cert06.array

  For Rel_SP_7.1.1.12, Rel_SP_7.1.1.19, and Rel_SP_7.1.1.23 to Rel_SP_7.1.1.40:
  http://support.arraynetworks.net/software/sp/crtpatch/Rel_SP_7_1_1_41_cert06.array

  For Rel_SP_7.3.1.18 to Rel_SP_7.3.1.42:
  http://support.arraynetworks.net/software/sp/crtpatch/Rel_SP_7_3_1_43_cert06.array

- **Full OS update** is available on Array support web site
  If you are running release 7.0.3.x and would like to apply a full OS update,
  you may upgrade to release 7.0.3.14.
  http://support.arraynetworks.net/software/sp/ArraySP-Rel_SP_7_0_3_14.array

  For Rel_SP_7.1.1.x:
  http://support.arraynetworks.net/software/sp/ArraySP-Rel_SP_7_1_1_42.array

  For Rel_SP_7.3.1.x:
  http://support.arraynetworks.net/software/sp/ArraySP-Rel_SP_7_3_1_43.array

  For any technical or installation questions, please contact
  support@arraynetworks.net