Date of notice: December 11, 2007

Customer Notice: Array SP/SPX/SP-C OS Update necessary prior to November 16, 2007 due to Expiring Digital ID.

Introduction
Array Networks uses a Verisign digital ID for our code signing needs and this is due to expire on 11/16/2006. This does not change the quality or content of our code, and will only affect customers who are using Client side security modules.

If you are unable to upgrade to the new versions, or update the certificates by November 16, 2007, end users may experience pop-up messages indicating that the module they are installing is "uncertified", and asking them to decide whether to continue with the installation. This could create unnecessary help desk calls or confusion and loss of trust by the end user.

Recommendations
We recommend that the Array SP/SPX systems be upgraded ASAP.
Component or patch releases are available as under:

Patch Release Schedule
- **Component Patches** is available on Array support web site for these releases.
   If you are running releases Rel_SP_7.3.3.17.x
   http://support.arraynetworks.net/software/sp/component_patch/patch_SODA_3_1_MP3_for_SP_7_3_3_ClientSecUpdate_23.array

   For any older releases, the boxes need to be upgraded to 7.3.3.17.47 then apply the component patch.

   For release 8.2.0.0.x, apply the following component patch.
   http://support.arraynetworks.net/software/sp/component_patch/patch_SODA_3_1_MP3_for_SP_8_ClientSecUpdate_22.array

- **Full OS update** is available on Array support web site.
   For SPX platforms, a full OS upgrade is available.

   http://support.arraynetworks.net/software/sp/ArraySP-Rel_8_2_1_0_29.array

   For any technical or installation questions,
   please contact support@arraynetworks.net