

## Microsoft Vista Support

Date: **July 13, 2007**

Region: **All**

Product Line: **Array SPX**

### Array's Support Plan for Microsoft Vista Clients

Array plans to fully support Vista similar to how we support Windows XP. Many key features have already been made available in Version 1, an interim set of features will be available August 1, with Version 2 full support scheduled for late Q4'07. We have determined that Array's Web Application and File Sharing will work on Windows without any changes. However, Layer 3 VPN, ClientApp, and Thin Clients are being enhanced in order to fully support Vista. Client Security development is currently being completed by Symantec. We believe that we will be able to provide Vista support similar to how we support Windows XP.

### Schedule:

#### Version 1:

Available

#### Interim Features:

August 1, 2007

#### Version 2:

Late Q4'07

Date to be announced August 1, 2007

### What's Different on Windows Vista

Windows Vista introduces a new User Account Control (UAC) mechanism to improve the system security. UAC affects the user experience dramatically by prompting user to allow or deny applications running at administrator privileges. IE7 now runs with user privileges on Vista, rather than Administrator privileges. Our L3 VPN requires administrator privileges to perform system level tasks, which was provided to it by running within IE Administrator context. This creates a user experience that is different from Windows XP or Windows 2000 if UAC is turned on. UAC is turned on by default, but can be turned off through the control panel.

### Details on Version 1, Interim and Version 2 Support

Assuming UAC is turned on, the following describes what will be supported in version 1 the interim release and in version 2:

#### L3 VPN

Supported in Version 1:

- Standalone client
- Dynamically downloaded ActiveX version; however, users must start IE by right-clicking the IE icon and choose "Run as Administrator" when they want to use L3 VPN.
- Install/Uninstall/Upgrade
- Connect/Disconnect
- Full Tunneling/Split Tunneling
- Inside/Outside proxy and auto detection
- Auto Launch
- LaunchCmd
- Drive mapping; however, mapped drives can only be seen by administrators under command line – Version 1
- StayConnected option

#### Client Server Application Support (ClientApp)

Supported in Version 1:

- Java version
- Host Mapping
- Windows redirector with IP/EXE/Network rules and NSP name resolution

#### Interim Features (Available 8/1/07)\*

- L3 VPN (NetworkDirect) Microsoft WHQL Certification – Prior to this release users were warned by Windows during the initial L3 VPN installation. The certification has resolved this issue.
- ActiveX version of client/server application
- Thin-Client Support – Included are Citrix and RDP thin-clients

#### Version 2

- Client-side security
- MAC-based login
- NetworkDirect (L3 VPN) AES encryption support

\* Supported on Release 8.1.1 and a patch for Release 7.3.3.17