

**Date: December 1, 2004**  
**End-Of-Sales Announcement: Array Networks SP-C**  
**Last updated: June 25, 2009**

## **INTRODUCTION**

With the introduction of the Array SPX 2000 and SPX 3000 appliances, Array Networks is announcing the End-Of-Sales for the SP-C.

## **END-OF-SALES SCHEDULE**

<b>Action</b>	<b>Date</b>	<b>Description</b>
End-of-Sales	2/28/05	SP-C no longer available for purchase
End of Hardware Support	2/28/2010	Hardware repairs and exchanges are no longer available

## **PRODUCT SUBSTITUTION**

The recommended upgrade path for the entry-level SP-C appliance is the SPX2000. The SPX 2000 appliance offers better performance and supports all features supported by the SP-C.

<b>EOS Product</b>	<b>Replacement Product</b>	<b>Replacement Product Description</b>
SP-C	SPX1800/2800	Equivalent Feature Functionality w/ increased performance.

## **UPGRADE PATH**

Array Networks is making future software releases backward compatible with existing SP-C hardware. Existing SP-C customers can continue to stay on their current platform. SPX1800/2800 will be the replacement solution for those who would need additional SP-C boxes. SPX1800/2800 and SPX3000 will ship with Array SP software 8.4 or higher.

## **SUPPORT**

Array Networks will continue to provide support for the SP-C through the regular support service program. Customers with support service contracts are entitled to 24-hour phone support through the TAC and repair service of hardware. Array Networks is committed to providing hardware support for this product for a period of four years after the end-of-sale date.

If you have any questions regarding these changes, contact the Array Networks Support at [support@arraynetworks.net](mailto:support@arraynetworks.net).