

Date: December 22, 2008
End-Of-Support Policy and EOS Announcement

DEFINITIONS

Term	Definition
Major Release	Significant release of software with major new features and enhancements to previous releases. Occurs approximately once per year. Example: TM6.0 to TM 7.0, SP7.0 to SP8.0
Minor Release	Software release that contains significant new functionality, feature improvements and bug fixes. Occurs approximately every six months. Example: TM6.2 to TM6.3, SP8.0 to SP8.1
Maintenance Release	Software release containing minor features and bug fixes. Occurrence depends on need for feature enhancements and bug fixes. Example: TM6.3.0 to TM6.3.1, SP7.3.2 to SP7.3.3
Patch Release	Software release to address critical bug fixes. Occurrence depends on need to deliver critical bug fixes. Example: TM6.3.0.7 to TM6.3.0.8, SP7.3.3.13 to SP7.3.3.14

Software Support Policy

Array’s support policy is to support software releases up to a maximum of 2 years from the initial date of the feature release, 2 current GA releases or up to 4 minor releases, which ever occurs first. Array reserves the right to ask its customers to upgrade to a supported release in order to get specific fixes.

Software Support Table – TMX Series, TM, TM-C

Software Version	Release Number	Release Date	EOS Date
TM6.5	6.5.1.4	Oct 01, 2008	Oct 01, 2010
	6.5.0.12	Apr 25, 2008	Apr 25, 2010
TM6.4	6.4.0.10	Jul 10, 2007	Jul 10, 2009
TM6.3	6.3.0.23	Jun 12, 2007	Jun 12, 2009
	6.3.0.10	Jan 15, 2007	Jan 15, 2009
TM6.2	6.2.0.9	Feb 15, 2006	Feb 15, 2008
TM6.1	6.1.0.30	Oct 24, 2005	Oct 24, 2007
	6.1.0.22	Jul 17, 2005	Jul 17, 2007

If you have any questions regarding these changes, contact Array Networks Product Management Team at pm@arraynetworks.net or support team at support@arraynetworks.net.